



# Ellucian Payment Center by TouchNet



Serving as a secure, compliant financial hub, Ellucian Payment Center by TouchNet automates the business office and provides a one-stop, mobile-enabled, comprehensive payment system for a unified student financial experience.

Ellucian Payment Center by TouchNet is the foundation for automating the business office and managing real-time payment transactions. The PCI-compliant solution seamlessly connects people, processes, and technologies, creating a better user experience regardless of payment method or channel. With Ellucian Payment Center by TouchNet, institutions can accept a wide range of payment methods, from credit and debit cards to electronic checks, bank wires, and more. Ellucian Payment Center's Student Account Center is quick and easy to use for students and authorized users, providing 24/7 access to their student account information.

# **Unified Student Financial Experience**

Ellucian Payment Center by TouchNet includes a web-based Student Account Center which provides a foundation of electronic payment services for student accounts that's far from basic. Students and authorized users can log in to the self-service portal to make tuition and fee payments. It also features consent manager, parent pay, real-time posting of payments to the campus ERP system, and more.

### **Student Benefits**

- Single Sign-On in a safe and secure environment to make payments and view payment activity in real time.
- Indicate refund disbursement preference by creating a payment profile with stored payment methods.
- Eliminate manual effort and ensure payments are made on time by scheduling future payments, including recurring payments such as payment plans.
- The option to provide parents or other authorized users access to their account information and the ability to make payments on their behalf with consent manager.



# **Centralized Management**

Unlike costly siloed systems, Ellucian
Payment Center by TouchNet offers
centralized management of your payment
environment through a single dashboard,
U.Commerce. Administrators can enable
and configure flexible features to meet
the institution's needs. Institutions are
able to easily and efficiently manage
transaction reports, determine payment
methods accepted, and update system
configurations. In addition, Ellucian Payment
Center by TouchNet pages can be branded
with university logos and colors.

# **Non-tuition Payments**

The Payment Client is a PCI-compliant payment point that integrates with your Ellucian SIS of choice to allow secure acceptance of non-tuition student payments across campus via the web. This integration is accomplished through APIs which enables real-time communication and helps simplify data security. Payments for admissions, alumni donations, recruiting, transcripts, enrollment verification, registration, graduation fees, and more are available based on your SIS payment point features. A point-of-sale (POS) payment client is also available to accept secure, PCI-compliant payments in person.

## **Institution Benefits**

- Monitoring all data from one convenient location provides campuswide insights that lead to better decision making.
- Dashboard view of real-time transactions makes it possible to proactively identify and correct any issues to streamline reconciliation.
- Deliver important alerts via the Student Account Center or through targeted, automated emails to an individual student, authorized user, or group.
- Set up the consent manager to present policies to students and collect the required financial agreements, consents, and electronic signatures.
- Ability to manage users for each merchant ensures staff only have access to what they need.
- Reports allow staff to monitor payment transactions filtered by date, payment method, merchant, origin of payment, or individual transaction, so you have the information you need to take appropriate action for any exceptions that occur during the processing of student payments.



# Secure Transaction Processing

The Payment Gateway is also included in Ellucian Payment Center by TouchNet, providing a hub for immediate transaction processing. The powerful, secure, and adaptable engine authorizes payment transactions and sends the payment data to your payment processors, bringing your campus interactions together in real time. The payment data collected is accessible in a number of reports so campus administrators can easily track, manage, and reconcile payments and payment-related transactions.

### **Streamline Reconciliation**

When you add Merchant Services to Ellucian
Payment Center by TouchNet, you also get a unique
management software solution that allows you to
process, analyze, reconcile, and evaluate campus
payments. TouchNet provides payment exception
handling and day-to-day operational support for
Ellucian Payment Center, and handles Payment
Gateway merchant configuration. Administrators can
access daily payment processing in a high-level format
or see every transaction in detail for enhanced payment
reporting. Reports pair payment authorization data with
the financial institution's deposit data to simplify the
student payment reconciliation process.

# **SaaS-Ready Payments are Secure Payments**

Ellucian Payment Center by TouchNet integrates with the full range of Ellucian student information systems, including on-premise, managed cloud, and SaaS solutions. Regardless of where your Ellucian SIS is hosted, TouchNet has your campuswide student payments covered.

- Banner
- Colleague
- Power Campus
- Quercus

TouchNet is ready to help you move to the cloud in a plug and play, secure environment. As a preferred Ellucian partner, TouchNet was a key contributor to the development of Ellucian APIs to ensure best-in-class integrated solutions. "Purdue is focused on a no-stop approach. TouchNet has really helped us with that. By allowing the students to have all the information readily available, it makes it simple and intuitive. The platform is very easy to navigate. So students and families are able to get in, get the information that they need, make their payments, enroll in installment plans... all kinds of great functionality."

Amanda Emmons, Associate Bursar of Payment Processing and Student Services, Purdue University





# **Ellucian and TouchNet, Partners in Higher Education**

Ellucian and TouchNet together have more integrated solutions, more mutual clients and more combined experience than any other partnership in higher education. As an Ellucian strategic partner for decades, TouchNet offers colleges and universities enterprise-level payments and ID management solutions that are secure and deeply integrated into the framework of the Ellucian product suite, delivering greater efficiency, visibility, and scalability.

To find out what's next in higher education solutions and services, visit Ellucian at www.ellucian.com