




Ellucian Flex and Flex Plus packages provide you with individualized services for follow-up and configuration support on topics that matter, when you need it most. With our service packages, you receive remote consulting sessions based on your immediate requirements and initiatives while allowing for quick turn around on small projects or training efforts.

Key benefits

-  **Unmatched expertise.** Experience matters. Our consultants understand higher education and the complex challenges of IT systems. We are the experts on our solutions, and we can advise you best on how to maximize the outcomes your institution needs today.
-  **Quick return on investment.** Working with an experienced Ellucian Banner® or Colleague® functional or technical consultant to turn around short-term projects with minimal scoping allows rapid solution development thanks to proven, established processes and our team's extensive implementation experience.
-  **Custom scope.** Planning for future capabilities and needs could not be any easier. Purchasing the Flex or Flex Plus package allows you to define custom scopes as new opportunities emerge to improve processes or to make the most of our technology at your Institution.

Our approach

Our Flex and Flex Plus packages are delivered in six- and twelve-month durations. Services are divided into four-hour blocks with an average of three client-facing hours on each topic. Topics are determined by the institution and multiple blocks of consultant time can be dedicated to one or a variety of topics based on needs.

	NUMBER OF SESSIONS	DURATION PER SESSION	LENGTH OF TIME
Flex Package	5	4 hours	6 months
Flex Plus Package	11	4 hours	12 months

With our packages, you will collaborate with an Ellucian project manager who will set up a unique project site to manage requests from your institutional users on consulting and training topics. Ellucian consultants will coordinate directly with your institutional user to facilitate the session.

Contact us at ellucian.com/solutions/deploy-sustain to learn more.